

# Automated check-in calls for safety and security

**“It means you're connected, so you don't feel isolated. I would highly recommend it.”**

Lucy, Tenant



**“You know that the calls are coming at a particular time, it's reassuring.”**

Mark, Tenant



**“It gives me security as you never know what's going to happen.”**

Pat, Tenant



# What's the problem?



As you get older, you're more likely to fall. Falls are the leading cause of injury-related death among 65+.



If you fall and can't get to your pull cord, it may be a long time until someone can help you.



This is worrying for you and your family.

# How do we help?



**A daily automated check-in phone call to confirm you are well.**



**If you are not well, or can't get to your phone, help will be sent.**



**Reassurance for you and your family, which takes just 10 seconds a day.**

# How does it work?



You decide what time you want your wellbeing call, to your landline or mobile.



You will hear the reassuring recording on the call asking if you are well.



If you are okay, press 1 and continue with your day. If you're not well, just press 0.



If you press 0 or can't answer the call, someone will get in touch to check if you are well.